

CALL-24 Voice Commands & Shortcuts

When calling our 800 number, press “1” for voice and then say “Other Inquiries” when prompted. After entering your account number and PIN, the following commands can be used:

Commonly Used Voice Commands

<input type="radio"/> Main Menu	<input type="radio"/> Repeat That	<input type="radio"/> Wait	<input type="radio"/> Continue
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These additional shortcuts are also available after pressing “1” for voice and then saying “Other Inquiries.” When the system asks what you’d like to do, say any of the following phrases:

Voice Shortcuts to Functions

<input type="radio"/> Dial an Extension	<input type="radio"/> Line of Credit	<input type="radio"/> IRA/Share Certificate
<input type="radio"/> Account access	<input type="radio"/> Make a loan payment	<input type="radio"/> Change PIN
<input type="radio"/> Checking account	<input type="radio"/> Credit Cards	<input type="radio"/> Routing number
<input type="radio"/> Checking balance	<input type="radio"/> Check withdrawal	<input type="radio"/> Online services
<input type="radio"/> Savings account	<input type="radio"/> Checks paid	<input type="radio"/> Lost or stolen Visa [®] Checkcard
<input type="radio"/> Savings balance	<input type="radio"/> Transaction history	<input type="radio"/> Branch or ATM location
<input type="radio"/> Deposits	<input type="radio"/> Stop a check payment	<input type="radio"/> Merchant check verification
<input type="radio"/> Transfer funds	<input type="radio"/> Mortgage details	<input type="radio"/> Address change
<input type="radio"/> Loans	<input type="radio"/> Home Equity loan	<input type="radio"/> Flagship Financial Branch
<input type="radio"/> Loan details	<input type="radio"/> Reorder checks	<input type="radio"/> I lost my checkbook

To return to the main menu, press * or say **MAIN MENU**